

2005-40-C

216483



## **The Compliance Group**

*"Helping Communications Providers Solve the Compliance Puzzle"*

1483 Chain Bridge Road  
Suite 301  
McLean, Virginia 22101

Telephone: (703) 714-1302  
Facsimile: (703) 714-1330  
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April 20, 2009

### **IMPORTANT NOTICE REGARDING COMPLIANCE & REPORTING**

Public Service Commission of SC  
**Docketing Department**  
Post Office Drawer 11649  
Columbia, South Carolina 29211

RE: UCN, Inc.  
Authorized Utility Representative Form for Telecommunications Carriers

To Whom It May Concern:

Enclosed please find the Authorized Utility Representative Form for Telecommunications Carriers filed on behalf of UCN, Inc.

Please contact Meghan Ruwet at (303) 663-0102 or [mtr@compliancegroup.com](mailto:mtr@compliancegroup.com) with any questions concerning this filing. Thank you for your assistance in this matter.

Sincerely,

Meghan Ruwet  
The Compliance Group  
Manager  
Telephone: (303) 663-0102  
Email: [mtr@compliancegroup.com](mailto:mtr@compliancegroup.com)

RECEIVED  
APR 24 2009  
PSC SC  
DOCKETING DEPT.

**AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS**

TYPE: ☒ IXC

☒ CLEC

☐ ILEC

☐ Wireless

**CERTIFICATED COMPANY INFORMATION**

<b>UCN, Inc.</b>	
Company Name	FELIXSON
	(866) 541-0000
Db/fka	Telephone #
7730 South Union Park Avenue, Suite 500	
Mailing Address	
Midvale, UT 84047	
City, State, Zip Code	
7730 South Union Park Avenue, Suite 500	
Business Location	
Midvale, UT 84047	
City, State, Zip Code	Salt Lake
	County

**REGISTERED AGENT INFORMATION**

Registered Agent:	National Registered Agents, Inc.
Mailing Address:	2 Office Park Court, Suite 103
	Columbia, SC 29223
City, State, Zip Code	

**Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:**

- Kimm Partridge, address same as above
- A. **General Manager** (Include Address if different than above)
- 866-541-0000 / 866-800-0007 / kimm.partridge@incontact.com
- Telephone Number / Facsimile Number / E-mail Address
- Kimm Partridge, address same as above
- B. **Customer Relations/Complaints Representative** (Include Address if different than above)
- 866-541-0000 / 866-800-0007 / kimm.partridge@incontact.com
- Telephone Number / Facsimile Number / E-mail Address
- Kimm Partridge, address same as above
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)
- / /
- Telephone Number / Facsimile Number / E-mail Address
- 1.888.826.0080
- C2. **Customer Contact** (Toll Free Number)
- Not Applicable, UCN provides only resold long distance at this time
- D. **Engineering Operations** (Include Address if different than above)
- / /
- Telephone Number / Facsimile Number / E-mail Address

- E. **Test and Repair** (Include Address if different than above)  
Not Applicable, UCN provides only resold long distance at this time  
Telephone Number / Facsimile Number / E-mail Address  
Not Applicable, UCN provides only resold long distance at this time
- F. **Emergencies** (During Non-Office Hours)  
Telephone Number / Facsimile Number / E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

- G. **Regulatory Officer** (Include Address if different than above)  
Kimm Partridge, address same as above  
866-541-000 / 866-800-0007 / kimm.partridge@incontact.com  
Telephone Number / Facsimile Number / E-mail Address  
Kimm Partridge
- H. **Dual Party Mailings (Name)**  
7730 South Union Park Avenue, Suite 500  
(Mailing Address)  
866-541-000 / 866-800-0007 / kimm.partridge@incontact.com  
Telephone Number / Facsimile Number / E-mail Address  
Kimm Partridge
- I. **Interim LEC Fund Mailings (Name)**  
7730 South Union Park Avenue, Suite 500  
(Mailing Address)  
866-541-000 / 866-800-0007 / kimm.partridge@incontact.com  
Telephone Number / Facsimile Number / E-mail Address  
Kimm Partridge
- J. **Universal Service Fund Mailings (Name)**  
7730 South Union Park Avenue, Suite 500  
(Mailing Address)  
866-541-000 / 866-800-0007 / kimm.partridge@incontact.com  
Telephone Number / Facsimile Number / E-mail Address  
Kimm Partridge
- K. **Gross Receipts Mailings (Name)**  
7730 South Union Park Avenue Suite 500  
(Mailing Address)  
866-541-000 / 866-800-0007 / kimm.partridge@incontact.com  
Telephone Number / Facsimile Number / E-mail Address

Meghan Ruwet  
**This form was completed by**  
Manager  
**Title**

  
**Signature**

**Date**

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
**Docketing Department**  
Post Office Drawer 11649  
Columbia, South Carolina 29211  
And  
Office of Regulatory Staff  
**Attn: Jeanne Gordon**  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201